

# SUNNY MEED SURGERY

## SPRING 2020 NEWSLETTER

### GREENFIELD UPDATE

*We would like to inform you of Dr Richard Pool's forthcoming retirement from practice. His last working day will be Wednesday 15<sup>th</sup> April. He has worked as committed GP in Woking for the past 30 years and will be sadly missed.*

*If you would like to send a personal message to him please email: [nwsccg.officesunnymeedsurgery@nhs.net](mailto:nwsccg.officesunnymeedsurgery@nhs.net) as we are compiling a farewell message book for him.*

*Please do not attend the surgery in person in line with government advice.*

*We would like to assure you that Sunny Meed Surgery will continue to be committed to provide the excellent service that Dr Pool has established for his patients.*

### Changes at Greenfield Surgery

#### What is happening?

The practice has given notice to end its contract to provide primary care services in September 2019.

### LATEST NEWS:

We are all working hard to support patients and staff through this coronavirus pandemic and would refer to you [gov.uk/coronavirus](https://www.gov.uk/coronavirus) for all the latest guidance and advice.

### Changes implemented to reduce risk to patients and staff

#### Appointments:

- All appointments are phone based including for nurses.
- Only those patients who need to attend are brought in for review.
- We have an isolation room for clinical assessment if required and use appropriate personal protective equipment when necessary.
- We have put on hold routine appointments for NHS Health Checks

#### Around the building:

- Only attend the surgery if you have a pre-booked appointment.
- Only attend if you are well, not in self –isolation.
- We ask all patients to maintain a 'social distance' (2m) wherever possible and have rearranged reception to reflect this.
- Please ensure that you use hand gel whilst on the premises.

#### Prescriptions:

- All are being sent electronically direct to your nominated chemist.
- Can be ordered using on-line patient access or via email to: [nwsccg.prescriptionsunnymeedsurgery@nhs.net](mailto:nwsccg.prescriptionsunnymeedsurgery@nhs.net) or requests dropped into the surgery letter box on the front entrance.

#### Fit Certificates:

- We are emailing these direct to patients.
- For isolation notes please use <https://111.nhs.uk/isolation-note/>

#### Patient information events:

- We have cancelled forthcoming events but will inform you when they are rescheduled.

#### Staffing:

- Despite significant staff absence over the past 2 weeks we continue to provide a full service to patients.
- We apologise that we may have to close Goldsworth Park reception for a time.





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**UPCOMING  
NATIONAL/GLOBAL  
CAMPAIGNS INCLUDE:**

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[STRESS AWARENESS  
MONTH](#)

[CARERS WEEK](#)

**KEEPING IN TOUCH:**

Please ensure that we have your MOBILE PHONE and EMAIL ADDRESS  
in your medical records

You can update these by emailing us directly:

[nwscg.officesunnymeedsurgery@nhs.net](mailto:nwscg.officesunnymeedsurgery@nhs.net)

Or go to our website: [sunnymeedsurgery.co.uk](http://www.sunnymeedsurgery.co.uk)

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